

Gigit's Infrastructure Security service provides the Client with cybersecurity product specific expertise.

Service Summary

Gigit offers cybersecurity consultants to assess, configure, and administer the Client's cybersecurity infrastructure. Gigit specializes in the following products:

- Cisco
- Juniper
- Dell SonicWall
- F5 Networks
- Palo Alto Networks
- Checkpoint
- Fortinet
- LogRhythm
- Barracuda
- BlueCoat
- Unix and Linux servers
- Microsoft Servers, Endpoints, Cloud Applications
- Cloud Infrastructures, AWS and Azure
- McAfee, Symantec, Kaspersky, Norton

Gigit Responsibilities

- Develop a detailed Statement of Work with the Client that at a minimum specifies:
 - Scope of the work
 - Delivery schedules
 - Service delivery price
 - Change management terms
 - Any client specific terms or conditions
- Deliver the Statement of Work specified services on time and within the agreed upon price.
- Assign a single point of contact for the project to manage gigit delivery resources, report project progress from start to finish, and act as the gigit representative for resolution of any client or questions.

Client Responsibilities

- Sign a gigit Master Service Agreement
- Sign a gigit Security Services Statement of Work
- Provide written approval for access to project specific IT systems and personnel.
- Identify an individual within the Client team to act as a single point of contact to coordinate and work with the gigit service delivery team.

AVAILABILITY

Gigit Services are available in the United States. If Client requests service outside of the United States, they may Contact gigit for a review of gigit's other delivery location options.

PRICING AND ORDERING

Gigit customizes service delivery pricing based upon the client's business needs and requirements. A Statement of Work provides the detailed pricing. The Client may purchase a single gigit service, bundle multiple services, or purchase a subscription agreement for a period of no less than 1 year. The subscription provides for recommended recurring service delivery throughout the life of the subscription.

FOR MORE INFORMATION

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